# **Broadband Facts**

#### **LiteWire Internet Services**

Advanced /

Fixed Broadband Consumer Disclosure

| Monthly Price   | \$75.95 |
|---|---------|
| This monthly price is an introductory rate  | No      |
| Time the introductory rate applies  | N/A     |
| Monthly price after the Introductory rate   | N/A     |
| Length of contract  | N/A     |
| Link to Terms of Contract <a href="https://www.litewire.net/dterms.asp">https://www.litewire.net/dterms.asp</a> |         |

### **Additional Charges & Terms**

Provider Monthly Fees

Late Fee \$5.00

One-Time Purchase Fees

Installation Fee \$75.95

Early Termination Fee N/A
Government Taxes \$0.00

#### **Discounts & Bundles**

Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and wireless service, and use of your own equipment like modems and routers.

https://www.litewire.net/bundles

## **Speeds Provided with Plan**

Typical Download Speed 16 Mbps - Blue

32 Mbps - Green 50 Mbps - Red

Typical Upload Speed 1 Mbps - Blue

5 Mbps - Green 5 Mbps - Red

Typical Latency 40 ms

Data Included with Monthly Price Unlimited

Charges for Additional Data Usage N/A

## **Network Management Policy**

https://sql.litewire.net/knowledgebase.php?action=displayarticle&id=95

## **Privacy Policy**

https://www.litewire.net/dprivacy.asp

## **Customer Support**

Phone: 608-882-4728

Website: <a href="https://www.litewire.net/dsupport.asp">https://www.litewire.net/dsupport.asp</a>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

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